

ExpatsRelo SDN. BHD.
Service Oriented, Solution Driven

COMPANY PROFILE

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(Company Registration Number: 966156-T)

Preface

ExpatsRelo SDN. BHD. is incorporated in 2011 under The Malaysian Company Act 1965.

ExpatsRelo SDN. BHD. believes that relocation means more than moving from one time zone to another, it is about finding new friends, new homes and meeting new people in a new environment.

With our experienced **Relocation Consultants**, we established a one-stop relocation company that caters all the relocation needs, from the beginning till the end.

Our Mission Statement

Service Oriented, Solution Driven

Our USPs

Service packages at your choice

We provide a wide range of integrated relocation services at your choice and convenience, base on clients' needs and requirements we can come out with a package to meet clients' business objective and policy. Our goal is to smoothen clients' relocation process and hence, ensuring pleasant relocation experience for the assignees.

Initiative

More than just a service provider, we work together with you as your strategic partner, taking initiative in cost-saving. We shall, from time to time, update our clients with new policies and innovative service approaches, ensuring you stay in a head of time.

Confidentiality

Protecting clients' interest, security and privacy.

Affiliation

Extensive range of supporting service providers to meet clients' requirements.

Customer Service

Focused Customer Support and Follow through Services for each transaction.

TEAM work

Experienced and Professionally Qualified Partners to ensuring excellent response for Customer Support.

Our team is passionate in their career, our experience in the industry reduces clients' administrative work load, allowing clients to focus on their core business without distractions.

Relocation services

The one-stop solution for your relocation needs.

The impact on the performance of a new assignee in relation to how he or she or their families are handled in the relocation process is vital.

ExpatsRelo SDN. BHD. understand their needs and recognize the practical difficulties of relocating.

Our relocation package covers a wide range of services that helps our clients to prepare their assignees to move and comfortably settled in the new location.

Our services include

- ✓ PREVIEW PROGRAM
- ✓ HOME SEARCH
- ✓ SCHOOL SEARCH
- ✓ SETTLING-IN PROGRAM
- ✓ TENANCY MANAGEMENT (TMS) & EXPENSE MANAGEMENT (EMS)
- ✓ DEPARTURE PROGRAM
- ✓ COMPLIMENTARY VALUE ADDED SERVICES
- ✓ Short-term accommodation
- ✓ Partner support

Short-term accommodation

We have established excellent working relationship with short term accommodation service providers, that enables us to find suitable area for the assignees, for the whole period of assignment or as a temporally accommodation in the home search process.

The Duties of the Relocation Consultants

Our Experienced Consultants are well versed on information such as living, housing, schools, shopping, transports, social activities, volunteering works, leisure, sports and other elements of expatriates' life.

As investment of new assignee is significant, our Relocation Consultants will keep the assignee and the family members well informed about their new environment.

Our dedicated and caring Relocation Consultants will also be the persons to talk on other related issues. We also issue questionnaires to gather information about their feed back requirements.

A **special hand book** will be given to the assignee and the family that **consists important information** such as emergency contacts, where to get help on certain issues, climates, population, currency exchange etc.

Conclusion

ExpatsRelo SDN. BHD. also provides information pertaining to health and medical issues, including health insurance, physical check-ups and obtains special treatment for medical needs.

We hope the above will meet with your requirements and looking forward to your favorable reply.

Please contact us at:

ExpatsRelo SDN. BHD.

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Thank you!